

ST. LUCIA TEACHERS' CREDIT CO-OPERATIVE LTD

Job Vacancy: Branch Manager

Location: Vieux-Fort Branch

Reports to: The General Manager, Castries branch

Key Roles and Responsibilities:

- Ensure effective management of the Credit Union, by optimizing the efficiency and effectiveness of operations.
- Implement strategies and monitor performance of team members to achieve strategic goals.
- Ensure high standards of customer service are consistently maintained.
- Effectively implement and enforce policies and procedures.
- Provide on-going support to committees and staff as needed.
- Direct overall financial activities to ensure achievement of revenue, profit and compliance objectives.
- Prepare monthly reports including budgetary, variance, delinquency and recoveries and take appropriate actions when and where necessary.
- Develop solutions to address organizational needs and issues.

Skills & Competencies

- Strong leadership skills
- Decision-making, planning and problem solving skills
- Excellent written and verbal communication skills
- Strong interpersonal and people management skills
- Strong Microsoft Office skills
- Strong commitment to excellence
- Integrity and professionalism

Qualifications and Experience

- BSC or MBA (Finance, Management or Accounts)/degree certification by a professional body in a related field.
- Must have at least three years' branch management experience within a financial institution
- Similar post in a customer-focused organization is an asset.

If you meet these requirements, please send your CV, cover letter, certified copies of certificates and two (2) recent references to the Acting General Manager sltcc@hotmail.com

Closing Date for application: August 20th, 2019